

join our team.

Brentwood Bay Lodge is Victoria's only five star oceanfront resort. Luxury boutique hotel accommodation in thirty-three perfectly appointed OceanSuites. Casual seaside dining in the Brentwood SeaGrille & Pub featuring a tasty selection of the regions freshest seafood and Vancouver Island favorites. The tranquil Spa - Essence of Life with a unique westcoast perspective. Your gateway to world-class shopping, attractions and adventure.

mission statement.

Brentwood Bay Lodge is committed to operate an aesthetically interesting and environmentally responsible oceanfront resort with elegant and discerning service. In a supportive team approach dedicated to personal development, we will honour and respect our guests, our team and ourselves in this world-class destination.

Team members of Brentwood Bay Lodge are appreciated with

- competitive wages
- career advancement
- opportunities for health plan benefits
- on-site training and continued education programs
- discounts from many services including rooms, spa, cuisine and eco-adventures
- and many other incentives

job title: server

job summary:

The qualified individual will provide guests with friendly, prompt, and memorable service while contributing to the food and beverage operations in a lively, high volume pub.

job description:

The SeaGrille Server will be expected to complete job duties as requested in a prompt and organized fashion, abiding by the standard checklist and quality specifications as provided by the restaurant manager.

- Welcome guests upon arrival and provide courteous, professional service throughout.
- Complete guest requests in a timely and efficient manner
- Present menus, make wine recommendations and answer questions regarding food and beverages
- Complete customer POS transactions
- Communicate with the kitchen and bar staff for quality assurance
- Liaise with the Restaurant Manager regarding guest feedback
- Provide exceptional table-side service to all guests
- Ensure compliance with provincial/territorial liquor legislation and regulations
- May train and supervise other servers and wait staff
- Maintain a good working relationship with all departments
- Practice safe work environment standards and uphold safety guidelines
- Complete all other duties as assigned

job requirements

- Serving It Right certificate
- Minimum 1 year experience in a pub, restaurant, or hotel
- Knowledge of all the basic wine types and varietals as well as proper wine pour service
- Possess a wide base knowledge of the various types of spirits, liqueurs, and cocktail recipes
- POS experience
- Flexible schedule
- Command of the English language, both written and oral
- Outstanding organizational, time management, and interpersonal skills
- Work well independently and in a team environment with minimum supervision
- An interest in working in a dynamic and rapidly changing and busy environment



BRENTWOOD BAY
LODGE • SPA • SEAGRILLE • PUB • MARINA