

join our team.

Brentwood Bay Lodge is Victoria's only five star oceanfront resort. Luxury boutique hotel accommodation in thirty-three perfectly appointed OceanSuites. Casual seaside dining in the Brentwood SeaGrille & Pub featuring a tasty selection of the regions freshest seafood and Vancouver Island favorites. The tranquil Spa - Essence of Life with a unique westcoast perspective. Your gateway to world-class shopping, attractions and adventure.

mission statement.

Brentwood Bay Lodge is committed to operate an aesthetically interesting and environmentally responsible oceanfront resort with elegant and discerning service. In a supportive team approach dedicated to personal development, we will honour and respect our guests, our team and ourselves in this world-class destination.

Team members of Brentwood Bay Lodge are appreciated with

- competitive wages
- career advancement
- opportunities for health plan benefits
- on-site training and continued education programs
- discounts from many services including rooms, spa, cuisine and eco-adventures
- and many other incentives

job title: banquet server

job summary:

The qualified individual will provide large and small group functions with room preparation, food and beverage service, and other special requests in order to create an exceptional and lasting experience.

job description:

The Banquet Server will be expected to complete job duties as requested in a prompt and organized fashion, abiding by the standard checklist and quality specifications as provided by the Restaurant Manager.

- Carefully follow all instructions on Banquet Event Orders
- Move furniture and set up events as per instructions
- Welcome guests upon arrival and provide courteous, professional service throughout
- Complete guest requests in a timely and efficient manner
- Present menus, make wine recommendations and answer questions regarding food and beverages
- Complete customer POS transactions
- Communicate with the management team, kitchen and bar staff for quality assurance
- Liaise with the Restaurant Manager and Events Manager regarding guest feedback
- Ensure compliance with provincial/territorial liquor legislation and regulations
- May train and supervise other servers and wait staff
- Maintain a good working relationship with all departments
- Practice safe work environment standards and uphold safety guidelines
- Complete all other duties as assigned

job requirements

- Serving It Right certificate
- Minimum 1 year experience in a pub, restaurant, or hotel
- Knowledge of all the basic wine types and varietals as well as proper wine pour service
- POS experience
- Command of the English language, both written and oral
- Flexible schedule
- Outstanding organizational, time management, and interpersonal skills
- Work well independently and in a team environment with minimum supervision
- An interest in working in a dynamic and rapidly changing and busy environment



BRENTWOOD BAY
LODGE • SPA • SEAGRILLE • PUB • MARINA